

1. When and where does Promised Land take place?

Promised Land Art Festival this year takes place from September 3rd to September 6th in the EC1 building complex at Targowa 1/3 in Łódź, near the Łódź Fabryczna railway station.

2. Where and how can I buy a Promised Land ticket?

Promised Land Art Festival tickets are available online and can be purchased [here](#).

3. What is the pricing for Promised Land tickets?

Promised Land tickets have multiple price points:

- **Regular tickets**, which give you access to everything that Promised Land Art Festival 2023 has to offer, cost 2,800 PLN
- **Group tickets**, which give you a 10% discount on the regular ticket price for orders of 10 or more tickets, cost 2,520 PLN per ticket
- **Early bird tickets**, which are time limited and available until June 12th or while supplies last, cost 2,300 PLN

4. Besides admission, what else is a Promised Land ticket valid for?

Purchasing a ticket allows you to participate in all lectures, workshops, panels, and other activities organized during Promised Land. Each person participating in the festival will also receive a set of premium goodies, as well as food & drink vouchers to use during the event. The ticket also entitles you to enter the accompanying event: Open Day, which takes place on September 2nd also at the EC1 building complex.

5. Can I buy a ticket for just one day of the festival?

We do not sell one-day tickets. Tickets are only available for the full four days of the festival.

6. I already have a ticket but I won't make it to the festival. Can I give my ticket to someone else?

Promised Land tickets cannot be transferred to another person. If you won't be able to participate in the festival, please contact us at contact@promisedland-artfestival.com in order to return the ticket.

7. What is the deadline for returning tickets?

The return of a purchased ticket is possible only within specified periods of time:

- until August 3rd with a full refund,
- from August 4th to August 18th with a 50% refund.

After August 18th it will not be possible to return a ticket.

8. What should I do to return my ticket?

If you purchased a ticket and wish to return it, please send a message to the following address: contact@promisedland-artfestival.com.

9. I am on the list of accredited persons at the festival. Where and when can I collect my accreditation?

Accreditations, including ones for press, can be collected on the first day of the event, September 3rd, from 9:00am at the main reception desk of the festival, located in the EC1 East building.

10. Can I participate in Promised Land online?

As our festival is an event dedicated to networking, it is entirely offline.

11. What languages will Promised Land lectures and other activities be conducted in?

All lectures, workshops, panels, and other main Promised Land festival activities will be conducted only in English.

12. Will I need to register for each individual workshop?

No. For workshops and all organized festival activities, you do not need to register as your ticket already provides access to all events. Participation in workshops is based on a first-come first-served basis, as spaces are limited — so we encourage you to arrive early to take your place.

13. Are lectures going to be recorded and will it be possible to watch them after the festival?

Promised Land is strictly an offline event. We do not plan to record lectures, workshops, or any other organized festival activities in their entirety and share them online.

14. What is the accompanying Open Day event and when does it take place?

Open Day is a one-day-only event directed toward budding artists and creative industry enthusiasts. Activities will include a variety of discussion panels and lectures. Visitors will also have an opportunity to get valuable insight into kickstarting their own careers through portfolio reviews with professional artists and chats with recruiters from the game development industry. Open Day will take place on September 2nd in the EC1 building complex. Please note that Open Day will be conducted in Polish only.